

Our Manufacturing & Supply Division is dedicated to being the most trusted supplier of biopharmaceuticals worldwide. Our facilities, along with our external contractors, suppliers, and partners, create a reliable global manufacturing network that is devoted to delivering a high-quality, reliable supply to customers and patients on time, every time.

Our site in 1210 Vienna is a strategic location for solid drug manufacturing including tablets, coated tablets, granules and implants for the health provision and treatment of livestock and domestic animals. Most of our products are exported. To ensure sustainable company growth we continually strive to offer attractive career opportunities for more than 450 employees at our Vienna site. In support of our existing team, we are currently looking for a:

Head of QC Operations & Planning (m/w/d)

The **Head of QC Operations & Planning** is responsible for the **operational control, planning, coordination, and execution governance** of all Quality Control laboratory activities at site level. The role acts as the **operational control tower of QC**, ensuring that QC work is executed **predictably, compliantly, and efficiently**, while maintaining a **strict separation from scientific judgment and QA decision making**.

This position translates **quality strategies, specifications, inspection plans, and regulatory commitments** into executable QC work, ensuring the **right activities are performed at the right time, with the right priorities, resources, and interfaces**.

Responsibilities

- Own **end-to-end QC operational planning, sequencing, and prioritization**, ensuring predictable and timely execution across routine testing, stability, investigations, deviations, and projects
- Balance QC demand with available **laboratory capacity** (people, skills, equipment, time) and proactively manage bottlenecks, risks, and escalations
- Ensure compliant execution and coordination of **sampling and end-to-end sample flow**, including interfaces with Production, Warehouse, QC labs, and external partners
- Act as **process owner for execution governance** of deviations, OOS, and CAPAs, ensuring disciplined progression, transparency, and timeline adherence
- Coordinate **external laboratory testing and stability execution** from an operational perspective, including schedules, performance tracking, and cost transparency
- Lead **QC operational performance monitoring**, KPIs, inspection readiness coordination, and continuous improvement initiatives
- Lead and develop the **QC Operations & Planning team**, fostering execution discipline, ownership, and clear separation from scientific and QA decision making

Qualifications, Experience & Skills

- Strong understanding of **QC laboratory operations** in a regulated (GMP) environment, including sample flow, stability, and testing execution
- Proven expertise in **operational planning, prioritization, and execution governance** across complex, high-volume QC activities
- Ability to **manage deviations, OOS, and CAPAs from an execution and coordination perspective**, ensuring timeline discipline and transparency
- Excellent **stakeholder coordination and communication skills**, working effectively across QC, QA, Production, Supply Chain, and external partners

- Demonstrated **leadership and people management skills**, fostering accountability, clarity of roles, and execution discipline
 - Strong **problem-solving and decision-making skills** with the ability to prioritize under pressure and manage competing demands
 - Structured, data-driven, and improvement-oriented mindset, with experience in **KPIs, performance monitoring, and continuous improvement initiatives**
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We offer

- Exciting and varied field of work in a modern, internationally operating company
- Annual bonus and employee recognition bonuses
- Employee referral program
- Attractive company pension
- Paid parental leave up to 12 weeks provided by company
- Company medical care and vaccination program
- Discounted fitness offer
- Fruit, coffee & tea
- Massage@Work
- Modern company canteen with generous company subsidy
- Annual ticket for Wiener Linien or subsidy for climate ticket and/or bike leasing
- Various employee discounts and benefits and much more!

We offer an attractive salary, outstanding social benefits and an exciting work environment with varied tasks in an international environment. The minimum annual salary for this position is **EUR 79.600** and varies according to the qualifications and experience of the successful candidate. We are looking forward to receiving your application.